

WINTER SUPERDRAW RAFFLE FULL TERMS AND CONDITIONS

The Hospice Lottery Partnership Limited (HLP) Registered in England No.03458520

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By entering the Winter Superdraw Raffle entrants agree to be bound by these Terms and Conditions (“The Rules”). The Hospice Lottery Partnership (HLP) reserves the right to amend or modify these Terms and Conditions from time to time without prior notice. The current Rules will be posted on the Website <https://hospicelottery.org.uk/>. A hard copy may be obtained by sending a stamped addressed envelope to HLP offices at the above address. HLP is the Promoter of this Prize Draw which is a ‘Society Lottery’ within the meaning of the Gambling Act 2005. The responsible person is Belinda Ellis. All profits from HLP’s Winter Superdraw Raffle go directly towards funding the services of East & North Hertfordshire Hospitals’ Charity, Florence Nightingale Hospice Charity, Harlington Hospice, Hillingdon Hospitals Charity, Michael Sobell Hospice Charity, Rennie Grove Hospice Care, South Bucks Hospice, and The Hospice of St Francis (“the charity beneficiaries”) which all help people in their local communities to receive the care and support that they need. HLP reserves the right to add/decrease the number of beneficiary Charity Partners within HLP at any time. Information about how the lottery works and the breakdown of costs and returns to charities is available at hospicelottery.org.uk/about-us/important-lottery-information or by calling HLP.

1. It is an offence for anyone under the age of 16 (sixteen) to participate in a lottery. To enter the Winter Superdraw Raffle entrants must be a resident of Great Britain aged 18 (eighteen) years or over.
2. Employees and Board Directors of HLP and some of their close family members (spouses/partners and children) may not participate in the Superdraw Raffles.
3. There will be 08 (eight) guaranteed prizes in the main draw.
4. The first prize of £2,000, second prize of £100, and 06 (six) third prizes of £25 will be issued in the form of cheques.
5. There will be 05 (five) guaranteed prizes of a £20 M&S Gift Card in the Fast Reply Draw which will be issued in the form of a gift card.
6. Each entry into the Winter Superdraw Raffle costs £1. Entry into the Fast Reply Draw will be free to all those who enter the Winter Superdraw Raffle and correct monies have been paid. Purchases are restricted to 50 (fifty) entries, any player wishing to purchase more than 50 (fifty) entries will need to contact the HLP office.
7. The Fast Reply Draw will be made on 20 November 2024. To be eligible to be entered into this draw, HLP must receive entrants correctly completed Winter Superdraw Raffle entries along with payment by 10am on the morning of 15 November 2024. 05 (five) winning entries will be drawn to win a £20 M&S Gift Card. Fast Reply entries received after this date will be entered into the Winter Superdraw Raffle only.
8. All lottery entry sales are final, and no refunds shall be made at any time. All entrants acknowledge that their payment of £1 per entry to enter the Winter Superdraw Raffle or Fast Reply Draw does not guarantee that they will win any prize.
9. The Winter Superdraw Raffle will be drawn on 18 December 2024. Closing date for postal entries into the draw will be 13 December 2024. Closing date for venues, by telephone, or through the website at hospicelottery.org.uk will be 16 December 2024. Entries received after the draw date will be treated as a donation.
10. Full payment for each entry must be received either in the form of cleared funds before the entry(s) can be entered into the draw. Only entries for which full payment has been received either in the form of cleared funds are eligible to win a prize.
11. If a prize is awarded, this will be made by cheque in the name of the entrant only. There are no alternative prizes.
12. Winners will be notified by letter or telephone.
13. HLP reserves the right to carry out age and registered address verification checks on prize winners to ensure that the winner meets the requirements of these Rules.
14. In the event that it is found that an entrant is either a non-GB resident or under 18 (eighteen) years of age, HLP will cancel the holder’s Winter Superdraw Raffle entries. HLP will endeavour to refund the Winter Superdraw Raffle payment, and the entrant will no longer be able to participate in the Winter Superdraw Raffle. In the event that it is found that a prize winner is either a non-GB resident or under 18 (eighteen) years of age, another winner will be selected.
15. All entrants are solely responsible for providing HLP with their accurate and up-to-date contact details and HLP will in no way be liable for any failure or inability to contact any entrant due to any errors, omission, or inaccuracies in the contact details that the entrant has provided. In the event that an entrant changes their contact details, they will be solely responsible for advising HLP of the change. In the event of winning cheques remaining un-cashed due to changes not being notified to the HLP lottery office, the Promoter reserves the right to return unclaimed prizes to the HLP funds after a period of 06 (six) months.
16. In the event that an entrant dies before the Winter Superdraw Raffle and/or Fast Reply Draw takes place, HLP will refund credit in an entrant’s account to the deceased entrant’s estate upon receiving proper notification and proof of death. If no-one wishes to continue the Winter Superdraw Raffle and a refund is not required, the deceased’s unique lottery number will cease to be valid, and any unused credit will be donated to the Proceeds of the lottery if not claimed after 03 (three) months.
17. HLP may use the name and county of the winner, their photograph and audio and/or visual recordings of them in connection with promotional activity for the Winter Superdraw Raffle or lottery if the winner has provided specific consent for HLP to do so.
18. Each Winter Superdraw Raffle ticket number is unique.
19. HLP shall not be liable to the entrant for any loss or damage suffered or arising from: Any delays or failures in the postal service or other delivery methods used by HLP or the entrant; Delays or failures in any software or other systems used to run the lottery including the Banking system used by HLP or the entrant; Any event beyond the reasonable control of HLP.
20. Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any entrant and HLP.
21. HLP operate a Customer Complaints and Disputes Policy and Procedure, details of which are available by writing to HLP or on the HLP website. Any complaints relating to the Winter Superdraw Raffle should be addressed to the Chief Executive either in person, by telephone, in writing, or via email. If a complaint relating to a gambling transaction or the management of the

transaction is not resolved, it will be referred for Alternative Dispute Resolution (ADR) to the Independent Betting Adjudication Service Limited (IBAS).

22. HLP is committed to protecting entrants' privacy. Data collected from entrants is used lawfully in accordance with the Data Protection legislation and with HLP's Privacy Policy and Statement as displayed on the HLP website. HLP's Privacy Policy and Statement forms part of these Rules. Entrant data will be used solely for the purpose of processing Winter Superdraw Raffle entries, subsequent entry into further Superdraw Raffle draws, and informing entrants if they have won a prize or for administrative purposes. It will also be used to enable HLP to contact entrants with news, events, and promotions if they have provided specific consent for HLP to do so or if HLP believe they have a legitimate interest in hearing from HLP. It will also enable the partner charities to contact entrants with news, events, and promotions only if they have provided consent for any of them to do so. Entrants have the right to review details of their personal data that we hold or to amend or cancel both their consent and preferred method(s) of contact by advising the HLP office in writing, email, or telephone.
23. HLP will not sell, rent, or pass entrants personal data to unrelated third parties except for the purposes of processing, or unless there is explicit entrant consent to do so, or in the event of regulatory requirement.
24. Entrants may access the information held about them by contacting HLP in writing.
25. HLP reserves the right to disqualify or refuse any application for entries if it has reasonable grounds to believe the entrant has breached any of these Rules.
26. This lottery is a form of gambling. HLP promotes responsible gambling, and entrants are encouraged to gamble sensibly. A copy of HLP's Social Responsibility in Gambling Policy is available on request or interested parties can refer to the Play Responsibly page on the HLP website. HLP is a member of the Hospice Lotteries Association and The Lotteries Council, and offers individuals access to support, information and advice from GambleAware (gambleaware.org) or GamCare on 0808 8020 133 (www.gamcare.org.uk).
27. A request to self-exclude, as defined in the Gambling Act 2005, from HLP lotteries and Superdraw Raffles may be submitted to the HLP office via post, telephone, email, or via the HLP website (using the contact details at the start of these Rules) but self-excluded entrants would not be able to re-join the lottery for 06 (six) months from the date of self-exclusion.
28. In the event that any provision of these Terms and Conditions is held to be illegal, invalid, void or unenforceable, it shall be severed from the remaining provisions which shall continue in full force and effect.
29. HLP's decisions made in accordance with the Rules shall be final and binding.
30. These Rules shall be construed in accordance with and governed by the laws of England and Wales.